The process of updating GST status ('Waiting for Confirmation/No Response from Bank') for successful Bank Transactions by SARAL /RETAIL users, is advised as under:

1. SARAL/RETAIL user login to INB system using his/her credentials.

2. SARAL/RETAIL user clicks Enquiries tab and selects Status Enquiry (left NAV)

3. System displays status enquiry page with two tabs: View All Transaction, Merchant Transaction.

4. SARAL user clicks the Merchant Transaction tab.

5. System fetches the merchant transactions for the user's accounts.

6. System displays the reference number, transaction type, date, amount and status.

7. SARAL/RETAIL user clicks the reference number.

8. System displays the echeque image and debit account details.

9. System displays a link "**Click here to update transaction status of GSTN Portal (Applicable only for GSTN transactions)**" to update the GSTN transaction status.

10. If the transaction pertains to GSTN payment, system constructs a request string for web service call to perform the authentication handshake with GSTN portal.

11. GSTN portal updates the transaction status and responds with the success or failure for the update.

12. System displays the response in Enquiry page.

The process of updating GST status ('Waiting for Confirmation/No Response from Bank') for successful Bank Transactions by Corporate users, is advised as under:

1. Corporate user login to INB system.

2. Corporate user clicks "Manage Transactions" tab, system will display an informational message stating "To manage tax and utility payments (e-cheques starting with CK and CH), please use "Manage Merchant Transactions" link under "Manage Transactions" Tab.

3. User submits the request and clicks "Manage Merchant Transactions (CK and CH)" link.

4. System alerts the user saying "Dear Customer, You will be redirected to State Bank merchant portal for handling merchant transactions!!!", user clicks "OK" button

5. User will be redirected to merchant corporate user application.

6. User clicks Reports >> Query by Account (left NAV)

7. System fetches the list of accounts available for that user.

8. User selects transaction date range for enquiry and selects an account.

9. System fetches the list of transactions for that user.

10. System displays the reference number, transaction type, date, amount and status.

11. User clicks the reference number.

12. System displays the echeque image and debit account details.

13. System displays a link **"Click here to update transaction status of GSTN Portal (Applicable only for GSTN transactions)"** to update the GSTN transaction status.

14. If the transaction pertains to GSTN payment, system constructs a request string for web service call to perform the authentication handshake with GSTN portal.

15. GSTN portal updates the transaction status and responds with the success or failure for the update.

16. System displays the response in Enquiry page